

## Job Details

### Reporting To:

Director of Family  
Services

### Salary Range:

Based on Experience

### Location:

Central Branch  
4600 Bathurst St.  
Toronto, ON M2R 3V3

### Posting Date:

December 8, 2021

### Anticipated Start Date:

ASAP

# Manager of Family Services – Domestic Violence

## About The Agency

Jewish Family and Child Service is a multi-service, client-centered, family service agency and a Children's Aid Society. We support the healthy development of individuals, children, families, and communities through prevention, protection, counselling, education, and advocacy services, within the context of Jewish values.

## About the Role

We are seeking a **Manager of Family Services – Domestic Violence** who will be responsible for the development, management, support, and leadership of social work staff. Providing specialized services in Woman Abuse. This is a leadership position within the Agency that is responsible for ensuring the implementation of the Agency's mission, vision and values as well as ensuring that services are aligned and client-centered. The incumbent may also be responsible for managing the operations of the York Region Branch. *due to the current pandemic environment this position is currently working remotely and is occasionally required to work from our offices.*

## Responsibilities:

- Lead, manage, and develop a team of social workers with complementary skills.
- Plan, develop, implement, and supervise the delivery of the Woman Abuse program.
- Oversee the full spectrum of services including crisis responses, safety planning, counselling, assessments, case management, etc.
- Utilize a variety of therapeutic modalities which encompass best practice and an Equity, Diversity, and Inclusion lens.
- Provide clinical supervision to workers on complex cases as required, ensuring they receive the support they need to make effective decisions.
- Ensure that all service delivery is effective, efficient, and responsive through the direct provision of services to clients in line with case management plans.
- Ensure the Woman Abuse team is consistently providing advocacy and support to survivors of violence
- Work with colleagues to develop strategies that support the agency's strategic plan, which includes clear objectives, work plans, and measurable outcomes for the Woman Abuse program.
- Ensure that the best use possible is made of community resources in the formulation of care plans by developing effective connections with other agencies and services.
- Create equity focused, healthy workplace culture that is fair, consistent, and respectful while supporting the creation of an effective employee and leadership team representative of the diversity in the community.
- Oversee the implementation and management of program policies, procedures, and standards that are aligned with the Agency's values and standards and adhere to accreditation (COA), current Ministry, and legislative requirements.
- Develop and administer program budgets; including the approval of program related expenditures as per Agency protocols.
- Maintain effective budgeting and fiscal management through forecasting and planning
- Perform other duties as assigned

## Qualifications:

- Master's Degree in Social Work, or related social services field.
- 5 years directly related experience including management or supervisory experience
- Registered member of OCSWSSW in good standing
- Knowledge of and commitment to implementing evidence-informed practice & programs
- Significant familiarity and experience with the Jewish community and its culture
- Understanding of and commitment to a client centric approach, equity, diversity & inclusion
- Experience in program and project management.
- Advanced understanding and experience working with clients from diverse backgrounds with mental health issues and an ability to help employees develop competence in this area
- Interpersonal skills, tact and diplomacy
- Comprehension of French or another language will be considered an asset

If you are interested in applying for this position, please submit your résumé and cover letter.

Jewish Family and Child Service is committed to the principle of equal opportunity in employment and welcomes candidates from diverse backgrounds. Accommodations during all phases of the hire process will be made wherever possible. Please advise us if any accommodations are required.

JF&CS has a COVID-19 vaccination policy in place. As a condition of employment, all employees are required to be vaccinated for COVID-19, unless a valid exemption under the *Ontario Human Rights Code* is provided.

We thank all applicants for their interest; however, only those considered for an interview will be contacted.

To learn more about Jewish Family and Child Service, please visit: [www.jfandcs.com](http://www.jfandcs.com) | [www.facebook.com/jfandcs](https://www.facebook.com/jfandcs)